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Working with communities to improve the quality of life for all in Argyll and Bute

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communityplanningpartnership

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5 February 2013

A meeting of the **BUTE AND COWAL COMMUNITY PLANNING GROUP** will be held in the **CASTLE HOUSE, CASTLE GARDENS, DUNOON** on **TUESDAY, 5 MARCH 2013** at **1:30 PM**.

AGENDA

1. **APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES**
 - (a) Bute and Cowal Community Planning Group - 4th December 2012 (Pages 1 - 6)
 - (b) Bute and Cowal Community Planning Group - 8th January 2013 (Pages 7 - 10)
4. **SCREENING PROGRAMMES**
Report by Jackie Dickson, NHS Highland
5. **DESTINATION DUNOON AND COWAL**
Report by Sue Gledhill Highland and Islands Enterprise (Pages 11 - 14)
6. **CYCLE ROUTES**
Report by the Sustainable Travel Co-ordinator
7. **AREA FORUM EVENTS 2013**
Update by the Area Governance Manager (Pages 15 - 16)
8. **DRAFT SINGLE OUTCOME AGREEMENT**
Report by the IOD Project Officer
9. **ISSUES RAISED BY COMMUNITY COUNCIL**
Unpaid Work
Public Entertainment Licences
Parking in Dunoon
Data Protection Act
(Pages 17 - 20)
10. **ISSUES RAISED BY THIRD SECTOR PARTNERSHIP**

Cowal Befrienders

11. PARTNER UPDATES

NHS Highland
Strathclyde Police
Strathclyde Fire and Rescue
Scottish Water
Argyll Voluntary Action
Community Safety Forums
Cowal Transport Forum
Forward Dunoon & Cowal
Cowal Marketing Partnership (Pages 21 - 30)

**MINUTES of MEETING of BUTE AND COWAL COMMUNITY PLANNING GROUP held in the
EAGLESHAM HOUSE, MOUNTPLEASANT ROAD, ROTHESAY
on TUESDAY, 4 DECEMBER 2012**

Present: Councillor G Blair (Chair)

Councillor A McNaughton
Councillor J McQueen
Shirley MacLeod, Area Governance Manager
Liz Marion, Senior Community Learning & Development manager
Ishbell Bremner, Economic Development Manager
Chris Carr, IOD Project Officer
Alastair MacGregor, ACHA
Rosemary McMillan, ACHA
Allan Macdonald, Streetscene Area Manager
Lorna Ahlquist, Third Sector Representative
Alistair McLaren, AVA
Reeni Kennedy Boyle, Fyne Futures
Pauline Murty, NHS Highland
Grace Strong, Caucus of Community Councils
Iain McNaughton, Caucus of Community Councils
Inspector G Anderson, Strathclyde Police
Edward Renfrew, Strathclyde Fire & Rescue

1. APOLOGIES

Apologies for absence were intimated on behalf of the following:-

Jane McKenzie, Scottish Water
Chief Inspector Stitt, Strathclyde Police
Sandy Mactaggart, Link Director

2. DECLARATIONS OF INTEREST

None

3. MINUTES OF MEETING OF 4TH SEPTEMBER 2012

The Minutes of the Meeting of 4th September 2012 were approved as a correct record.

4. ARGYLL COMMUNITY HOUSING ASSOCIATION UPDATE

Members heard from Alistair MacGregor on the investment programme in Bute and Cowal for 2011/12 and the projected investment for 2012/13. The ongoing initiatives ACHA will be taking forward including affordable housing in Ardenslate, the purchase of property for ACHA's office in Rothesay, and roof and roughcast work being completed. Alistair also spoke on the Welfare Rights Services and the new "Bedroom Tax" and how it would affect tenants. He further advised that from April 2013 ACHA

will provide in house maintenance services across Argyll and Bute and will employ 44 people and have an initial turnover of £3.2m.

Decision

Several questions having been put and answered, the Group noted the information provided.

5. SCOTTISH WATER UPDATE

Having received apologies from Jane McKenzie of Scottish Water this item was continued to the March 2013 meeting.

6. ECONOMIC DEVELOPMENT PLAN REFRESH, 2013-18 AND ECONOMIC DEVELOPMENT ACTIVITY IN ARGYLL AND BUTE

The Economic Development Manager spoke on the Economic Development Action Plan 2013-2018 and circulated draft copies of the document. She spoke on the process and approach to the initial draft EDAP, the Vision, the framework for Economic Development and other key aspects of the EDAP.

The Group asked questions and Iain McNaughton expressed his concern over the Vision saying it was not a realistic outcome.

Decision

The Group agreed:

- i. To feedback any comments to the Economic Development Manager before the 18th December.
- ii. The Economic Development Manager would relay any comments to the Management Committee and the outcome would come back to the Area Community Planning Group.

8. UPDATE ON THE NEW COMMUNITY PLAN

The Area Governance Manger spoke on the progress in developing the next community plan, the data analysis and the approach to engagement and consultation in developing the plan.

Decision

The Group noted the information provided.

(Reference: Report by the Head of Strategic Finance – submitted)

9. FEEDBACK FROM MANAGEMENT COMMITTEE ON THE AREA FORUM EVENTS

The Area Governance Manger advised she had not received any feedback on the Area Forum events and encouraged the group to contact her with their thoughts about having an event in November 2013 so that a

decision can be made in March 2013.

Decision

The Group noted the information provided.

10. FUTURE GOVERNANCE ARRANGEMENTS FOR COMMUNITY PLANNING PARTNERSHIP

The Area Governance Manger spoke on the future governance arrangements for the Community Planning Partnership. The Area Governance Manager advised that the thematic groups would cease to exist and be subsumed into the Management Committee.

Decision

The Group noted the information provided.

(Reference: Report by the Head of Strategic Finance – submitted)

11. POPULATION DECLINE

The IOD Project Officer spoke on the population projections for Argyll & Bute. The Group discussed the linkage to the Economic Development Plan.

Decision

The Group noted the information provided.

12. CAUCUS OF COMMUNITY COUNCILS

Graveyards

The Streetscene Area Manager gave a background to why headstones in cemeteries were laid flat and what the Department were doing to sort the problem.

Councillors Attendance at Community Council Meeting

The Area Governance Manager advised that if there was a particular Community Council that was having a problem with Councillors attendance to let her know.

Public Entertainment Licences

The Area Governance Manager advised this had been delayed over the summer and was hoping the finalised document would be available soon.

Community Services

Iain McNaughton asked how groups/people were able to use the people that had been given community service and it was agreed the Area

Governance Manager would invite somebody from the Criminal Justice Department to the next meeting to give input.

13. THIRD SECTOR FORUM

Reeni Kennedy Boyle gave an informative presentation on the work being carried out by Fyne Futures Ltd.

Decision

The Group noted the information provided.

14. COMMUNITY SAFETY FORUM UPDATE

The Area Governance Manager spoke on the main activities of the Community Safety Partnership which have taken place in the last few months.

Decision

The Group noted the information provided.

(Reference: Report by the Area Governance Officer – submitted)

15. COMMUNITY SAFETY PARTNERSHIP WORKING

Edward Renfrew spoke on partnership working and asked that other agencies refer vulnerable people to Strathclyde Fire and Rescue and they would do likewise.

Decision

The Group noted the information provided.

16. PROPOSED COOKSAFE COURSES

Edward Renfrew spoke on the proposed funding for cooksafe courses due to the high level of kitchen fire and safety incidents.

Decision

The Group noted the information provided.

17. SF&R MEDIA AND FESTIVE SEASON/WINTER CAMPAIGN

Edward Renfrew spoke on Strathclyde Fire & Rescues media campaign over the winter. He advised it will be launched on 10th December by the Chief Officer in Cambuslang.

The Group asked about flooding and the response from Strathclyde Fire & Rescue and Mr Renfrew advised that the flood response units are spread out to the area that have the biggest danger but each area has high volume pumps that are used.

Decision

The Group noted the information provided.

18. 23 AND A HALF HOURS

Decision

The Group noted the 23 and a half hours presentation.

**MINUTES of MEETING of BUTE AND COWAL COMMUNITY PLANNING GROUP held in the
CASTLE HOUSE, CASTLE GARDENS, DUNOON
on TUESDAY, 8 JANUARY 2013**

Present: Councillor R Macintyre (Chair)

Councillor G Blair
Councillor M Breslin
Councillor I Strong
Shirley MacLeod, Area Governance Manager
Cleland Sneddon, Executive Director, Community Services
Eileen Wilson, IOD Project Officer
Chris Carr, IOD Project Officer
John Rae, Strathclyde Fire and Rescue
Viv Smith, NHS Highland
Bill Stewart, ABSEN
Alistair McLaren, AVA
Lorna Ahlquist, Third Sector Representative
Iain McNaughton, Sandbank Community Council
Ken Barr, Dunoon Community Council
Max Barr, Dunoon Community Council

1. APOLOGIES

Apologies for absence were intimated on behalf of the following:-

Sandy Mactaggart, Link Director
Chief Inspector Stitt, Strathclyde Police
Liz Marion, Senior Community Learning & Development Manager

2. ARGYLL & BUTE COUNCIL BUDGET CONSULTATION

The Group heard from the Executive Director of Community Services on the budget consultation for Argyll and Bute Council . The Executive Director advised that this was a long term approach with £40m to be saved over 7 years. The Executive Director explained where the Council's budget was spent and gave an in depth view of each departments budget.

The Group asked questions on the NPDO expenditure, the shift between NHS and Social Services, ring fenced services, sharing services with other Councils, what services the Council should be providing and if these can be changed e.g. fortnightly bin collections, increase in charges and how the Council charge for their services, staff redundancies, the use of IT to cut down travel etc., items that could not be reduced eg, loans and information provision.

Decision

The Group noted the information provided and agreed that the points raised will be fed into the Budget Process.

3. COMMUNITY PLAN CONSULTATION

The Group heard from the IOD Project Officer on the Argyll and Bute Community Planning Partnership Strategic Needs Assessment.

She advised that the Community Planning Partnership had asked Partners for feedback and spoke on the issues that had been raised. She further spoke on the 16 National Outcomes set by the Scottish Government and the six key priorities. She asked the Group to think about how Housing, Education, Children older than age 5 and the Environment could be accounted for in the Single Outcome Agreement. The IOD Project Officer advised that he draft outcomes would be considered by the Full Partnership in March and then submitted to the Scottish Government.

Decision

The Group noted the information provided and agreed to contact the IOD Project Officer with feedback, before 23rd January 2013.

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ARGYLL AND BUTE COUNCIL**Area Community Planning
Group Dunoon and Cowal****March 2013**

The future of the Destination Dunoon and Cowal Steering Group

1.0 SUMMARY

1.1 The Destination Dunoon and Cowal Steering Group was set up in 2007 as a result of a report commissioned by 3 lead partners Argyll and Bute Council, Highlands and Islands Enterprise and Loch Lomond and the Trossachs National Park which identified the action needed to address the economic challenges in the Dunoon and Cowal area.

The report was known as the Dunoon Framework. The executive summary of the report set out a number of key actions and a wider partnership group was formed to address these. A summary of the original key actions from the Framework and the responsible partners is set out in Appendix 1. Some actions have been achieved but most are ongoing.

The role of the Steering Group was to monitor progress at a strategic level and communicate results to a wider audience. Much has been achieved during the life of the Group but there is now a need to find a new way forward to reflect changing circumstances.

2.0 RECOMMENDATIONS

2.1 It is recommended that the Steering Group holds no further meetings and responsibility for monitoring the delivery of the report's recommendations passes to the Area Community Planning Group (ACPG) Partner commitments would remain unchanged and progress would be reported regularly to the ACPG

3.0 DETAIL

3.1 There have been a number of very positive developments in the Dunoon and Cowal area in recent months with the BIDS team pulling together their funding application and the Argyll and the Islands Strategic Tourism Partnership becoming a functioning umbrella organisation for the various marketing groups across Argyll. The CHORD project is well underway and is addressing the regeneration of the waterfront area in the town.

The BIDS group are now using the strap line Destination Dunoon and the local marketing groups are developing their own projects and identities. There is a real danger of confusion over how all the various groups fit together and a likely duplication of effort if the Destination Dunoon and Cowal Steering Group continues to operate as it has always done.

It had always been the intention of the Steering Group to form closer links with the Community Planning process as the Area Community Planning Groups became established and this would seem an appropriate time to make this move.

4.0 CONCLUSION

4.1 The issues identified in the original Framework Report in 2007 still need to be addressed and the Steering Group recognised that if it ceased to function without completing its work or transferring responsibility for delivery to another community based group it would undoubtedly be reinvented at some time in the future to complete the tasks.

Dunoon and Cowal's position as the Marine Gateway to The National Park is still not fully recognised and the potential benefits this could bring to the local economy can most appropriately be exploited under the direction of the Area Community Planning Group.

5.0 APPENDICES

5.1 Key actions from the Report

For further information contact: Sue Gledhill Deputy Area Manager
Highlands and Islands Enterprise Argyll Area Office
sue.gledhill@hient.co.uk Tel 01546 605427

or Shirley MacLeod Argyll and Bute Council shirley.macLeod@argyll-bute.gov.uk

KEY ACTION FROM LUC REPORT	PARTNERS	ACTION REQUIRED
Seek to change the perception of the area	This remains the core objective of all members of the group.	All partners continue to focus on Dunoon and Cowal's unique position as the marine gateway to the National Park
Enhance Dunoon Town Centre	A&BC Forward Dunoon and Cowal Business Association	Realise CHORD ambitions Deliver TCRF improvements Champion local infrastructure improvements Promote BIDS application amongst local businesses
Make more of the area's natural environment capitalising on its special qualities	Forestry Commission Scotland Benmore Gardens Blairmore Heritage Trust LLTNP Local Accommodation Sector Cowal Marketing Group Kyles Marketing Group Argyll Mausoleum Trust Cowal Way Holy Loch Marina	Promote local facilities Develop new visitor centre project with partners Pilot local destination concept Promote Dunoon and Cowal as an access point to the Park Raise awareness of the facilities available locally Promotion of Dunoon and Cowal as a Destination and awareness of effects of social media and web based sites such as Trip Advisor Develop and promote a local attraction Promote access to local walks and links with other paths Provision and promotion of a marine access point to the area and to the LLTNP
Develop a high quality well positioned accommodation sector	Visit Scotland HIE and BG Hunter's Quay Holiday	Increase number of quality assured local businesses by 20% by 31/12/11 Work with businesses committed to growth and with potential inward investors

	Village	
Enjoy a high quality vibrant events and cultural heritage programme	<p>Cowalfest</p> <p>Cowal Games</p> <p>Forestry Commission Scotland</p> <p>Business Association</p> <p>Burgh Hall</p> <p>Argyll and Bute Council in partnership with other agencies</p>	<p>Successful and regular outdoor walking events</p> <p>Promote participation in the annual games</p> <p>One off events</p> <p>Promote awareness of local heritage and culture</p> <p>Events programme</p> <p>Work to deliver major events such as the Royal National Mod</p>
Have a strong diverse retail sector	<p>Business Association</p> <p>Business Gateway</p>	<p>Work to promote and encourage use of local shops and highlight local produce</p> <p>Assist local businesses to access new markets</p>
Be easy to access by public transport from Central Scotland and the National Park	<p>Cowal Transport Forum (Forum to provide the link with SPT HiTrans Calmac and Western Ferries)</p> <p>Inverclyde Council</p>	<p>Provide public transport infrastructure which enables widespread access to all parts of Dunoon and Cowal</p> <p>Maintaining dialogue between Cowal and Inverclyde</p>
Have sufficient infrastructure to accommodate development	<p>Scottish Water</p> <p>HIE</p> <p>A&BC(planning) LLTNP(planning)</p>	<p>Complete project to provide enhanced capacity in the fresh and waste water systems in Dunoon area</p> <p>Promote occupation of the available serviced sites in Sandbank. Lead role in Next Generation Broadband Pilot to improve digital connectivity in the area</p> <p>Encourage and facilitate appropriate development in the area</p>

Argyll and Bute Community Planning Partnership

Bute and Cowal Community Planning Group

Date: Tuesday 5th March 2013

Title: Area Forum Events 2013

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1. SUMMARY

- 1.1** This report asks Bute and Cowal Community Planning Group to consider the decision made in September 2012 to hold an Area Forum event, and to finalise the group's intentions with regard to the event.

2. RECOMMENDATIONS

- 2.1** That the B & C Community Planning Group:
- consider what the purpose and outcomes of this event should be
 - feed back to the Management Committee potential planning and resource requirements based on the questions in 3.3.

3. BACKGROUND

- 3.1** In August 2012 the CPP Management Committee agreed to hold an annual area forum in each area which would be similar to the Forward Together events and held in November, and further agreed to support the planning and delivery of annual area forum events commencing in November 2013.
- 3.2** The Bute and Cowal Community Planning Group discussed this matter in September 2012, and agreed to the principle of holding an area forum, but were unclear what the purpose and outcomes of the event should be. Members of the group at that time agreed to feed back ideas and proposals on the event to the Area Governance Manager for coordination and progression, but to date no feedback has been received.
- 3.3** For such events are to go ahead successfully planning and resource allocation will require to be undertaken very soon, and for that reason Area Community Planning groups are asked to

consider the following questions.

1. What would the format of the events be?
2. What would be the length of the event? i.e half day, whole day, two days
3. How would remote and/or island communities be involved? i.e. VC, teleconference., remote facilitators, overnight accommodation provided.
4. Would the events be an opportunity to highlight good practice or showcase community projects, and if so, from your area, or from other areas in order to share good practice?
5. Can you suggest appropriate topics for discussion?
6. Would Area Community Planning Groups like to use these events to consult on any issues/plans/etc?

4. CONCLUSION

- 4.1** If area events are to take place consideration of the purpose and possible outcomes must begin well in advance and it is therefore imperative that Area Community Planning Groups identify now what the aims and expectations of their local events will be. A paper outlining the planning and resource requirement will be submitted to the April Management Committee where partners will be asked to commit resources and approve the formation of a short life working group to begin to plan the events.

For further information contact: Eileen Wilson
Eileen.wilson@argyll-bute.go.uk
Improvement and Organisational
Development Project Officer (Community
Planning)

Telephone 01436 658726

Report to the Bute and Cowal Community Planning Group

1.0 The purpose of this report is to clarify the role of Unpaid Work, identify its current structure in Bute and Cowal and illustrate the types of work being undertaken by squads of offenders in the local community.

2.0 Background

2.1 The introduction of Community Payback Orders (which replaced Community Service and Probation Orders) in February 2011 has resulted in a slight increase in offenders receiving Unpaid Work as either a sentence in its own right or as part of a more complex sentence run in conjunction with other requirements.

2.2 Unpaid Work Requirements can be imposed by the Court on 2 levels

Level 1 – between 20 and 100 hours to be completed in 3 months

Level 2 – between 101 and 300 hours to be completed within a maximum of 6 months (although the court may stipulate a different period of time).

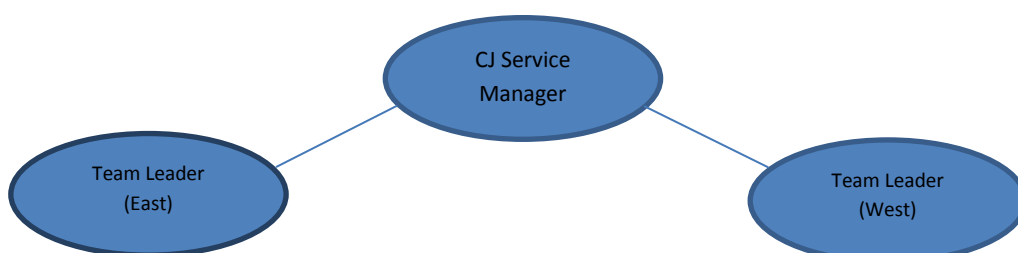
2.3 As with its predecessor Community Service, Unpaid Work must

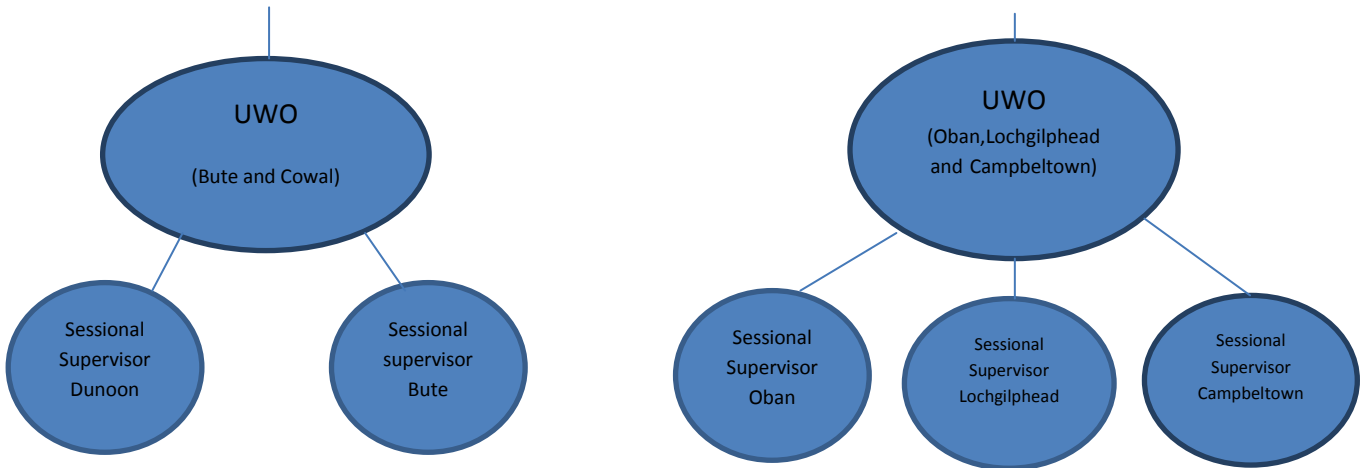
- benefit the local community;
- be aimed at not-for-profit organisations and charities;
- not take away paid work from others; and
- costs of materials must be supplied by the beneficiary

3.0 Current Structure

3.1 At the end of March 2012 the Criminal Justice Management Team completed an exercise to restructure Unpaid Work across Argyll and Bute and two Unpaid Work Officers (along with a pool of sessional supervisors) were recruited to post.

3.2 At present our two Unpaid Work officers are situated in Lochgilphead (Covering Oban, Lochgilphead and Campbeltown) and Dunoon (covering Cowal and Bute).





the role of the new unpaid work officer is quite complex and involves holding cases, working squads, enforcing orders for non-compliance and developing relationships with community agencies. The role of the sessional workers is to support the officers by taking out squads of offenders to carry out their hours. The Unpaid Work Office has no line management responsibility to the Sessional Worker.

4.0 Bute and Cowal - Squads

- 4.1 Since our restructure in March 2012 Bute and Cowal have operated 5 work squads each week, 3 in Dunoon and 2 on Bute. In recent months however, due to an increased need in the area we have added to our Dunoon capacity to include a Friday work squad.
- 4.2 We operate on the basis of a maximum of 1 supervisor to 5 individuals on squad at any given time. Each offender on an Unpaid Work requirement works for approximately 7 hours in a day undertaking a variety of tasks detailed below.
- 4.3 In essence therefore in any one week we have 30 offenders working and 210 hours per week of work being completed. Of course these figures can fluctuate and are dependent on factors such as the weather, compliance of the squad members and availability of sessional staff.
- 4.4 Whilst it is not the intention of Unpaid work to undertake tasks that should be completed by paid workers it is interesting to note that if our squads work to capacity and were paid employees on the average minimum wage (approximately £5.50 per hour as we work with individuals who are aged 16+) they would have contributed approximately £1155 worth of labour to the local communities each week.

5.0 Bute and Cowal – Agency placements

- 5.1 On occasion and if the offenders risk permits, an individual may be placed within an agency setting and supervised by that agency directly. This is an area of our work that we continue

to try to develop but at present have had reasonable success in placing offenders in Charity Shops, Residential Homes for the elderly, Local charities such as the Help project and Local community Trusts. We are currently developing links with the Kilfinan Community Trust, Ardentinnny Walled Garden and Women's Aid. Such placements enable us to offer a better quality of placement to some of our offenders who match the criteria, giving them more opportunity to complete their hours whilst gaining experience of the work place.

6.0 Types of Work Undertaken by Unpaid Work squads Bute and Cowal

- Beach Cleaning – Throughout the area including Toward, Dunoon, Loch Eck, Tighnabruaich, Strachur, Kilmun, Blairmore and Ardentinnny
- Gardening – Working with ACHA and Fyne Homes we identify vulnerable residents and on a rota basis undertake domestic gardening. We also clear weeds from foot paths road edges. Examples of this included the clearance of weeds from the footpaths at Blairmore and the strimming of road side grass in Kames and Tighnabruaich
- Furniture removal – for vulnerable persons only. Each case is assessed on its own merits.
- Path Clearance – Bishops Fairy Glen and other woodland areas.
- Winter weather support – gritting pathways. Supporting the elderly and vulnerable in their homes. Some winter snow clearance.
- Decorating – Examples of work undertaken include the painting of Dunoon stadium railings, Tighnabruaich waterfront railings and various village halls such as Strachur and Lochgoilhead.
- Woodwork and Joinery – The creation of raised beds, school play equipment and historically even the design and building of doll's houses for the local hospice.
- Litter picking throughout the region.

6.1 This list is not exhaustive and we are always on the lookout for new ideas and projects. We would welcome any suggestions from the Community Councils and look forward to forging strong links in the future.

To make suggestions for potential Unpaid Work Placements please visit <http://www.argyll-bute.gov.uk/forms/consultation-unpaid-work>

Beckie Emmett

Criminal Justice Team Leader – 01369 707344

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ARGYLL & BUTE COUNCIL**Bute and Cowal ACPG****CUSTOMER SERVICES****Jan 2013**

Community Safety Partnership Exception reporting to Area Community Planning group

1. SUMMARY

- 1.1 The purpose of this Paper is to advise the Area Community Planning group of the main activities of the Community Safety Partnership working which has taken place in the last few months

2. RECOMMENDATIONS

Area Community Planning Group Members:

- 2.1 Note the highlight/ exception reports from the two Partnership meetings
- 2.2 Acknowledge the work of the partnership groups.
- 2.3 Consider whether there are any specific areas of work which the ACPG wishes the Community Safety Partnerships to consider developing further

3. DETAIL

- 3.1 As has been highlighted previously, there are two Community Safety Partnership groups operational in the Bute and Cowal Area. Both Groups work to deliver the goals of the Community Safety Partnership Strategy and while a substantial proportion of the work undertaken is similar in each area, there are noticeable variations in the work streams, due to the priorities and circumstances of the local area.

The tables below at appendix 1 are the exception reports produced from the work of the partner groups and provide an indication of the types of work undertaken recently by the groups. The exception report is not however an exhaustive listing of the community safety works being undertaken by each group or partner and further detail re most topics can be made available if requested

4. IMPLICATIONS

- | | | |
|-----|-------------------------------------|---|
| 4.1 | Policy | Adoption of the proposal will assist in delivery and reporting of aspects of the SOA and the Community Plan |
| 4.2 | Financial | None, |
| 4.3 | Personnel | None |
| 4.4 | Equalities Impact Assessment | None. |
| 4.5 | Legal | None |

For further information, please contact Shirley MacLeod, Area Governance Manager
tel 01369 707134

Bute Community Safety Forum Exception Report

Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety</p> <p><i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>	<p>The SFR Bonfire and Christmas Campaigns</p>	<p>Both campaigns were completely successful- no injuries reported</p>		
<p>Travel Safety</p> <p><i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>	<p>Car crime</p>	<p>Car crime is reported as being down</p>		
<p>Safety of Vulnerable Groups</p> <p><i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual violence</i></p>	<p>Unnecessary Call outs</p> <p>TESSA Funding</p>	<p>Continues to be a problem</p> <p>Updated report was provided to group showing excellent work outcomes. Report published as part of the CSF minute</p>		<p>SFR Stats</p>
<p>Environment Safety</p> <p><i>Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage,</i></p>	<p>Refuse Collection/ Bin location</p> <p>Noise Complaints</p> <p>Dog Fouling</p>	<p>Consultation will take place regarding any changes to bin collection, this should include any change to types or locations of bins</p> <p>The number of complaints is down</p> <p>This continues as an issue, however, police/council working together is effective and has resulted in a number of fines being levied</p>		

<p>graffiti, fly tipping, littering, dog fouling and secondary fires</p>				
<p>Public Space Safety <i>This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence.</i></p>	<p>ASB</p>	<p>Group continues to Meet main participants are police, RSLs and Council</p>		

COWAL Community Safety Forum Exception Report

Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety <i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>	<p>Safe and Sound event to be held in Strachur</p>	<p>Following on from the poor response to last summer's attempt to set up local experiential learning events, The forum decided to Run a "Safe and Sound" Community Safety event in Strachur as a central location with invitations going to all partners</p>		
<p>Travel Safety <i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>	<p>Deployment of variable speed sign</p>	<p>Deployment of the signage is being requested again, and is backed by Cowal Transport Forum</p>		
<p>Safety of</p>	<p>Safe and Sound</p>	<p>Individuals and groups such as the elderly, are being</p>	<p>SFR will hopefully be able to utilise this event to</p>	

<p>Vulnerable Groups <i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual violence</i></p>	<p>Nursery Crhymes/In her shoes</p>	<p>targeted via this event and given the opportunity to take advantage of a number of different types of service form a single location</p> <p>The DVDs Are to be offered to the other Secondary Schools in Argyll</p>	<p>recruit people for the home fire safety visits they offer</p>	
<p>Environment Safety <i>Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires</i></p>	<p>Dealing with Dog Fouling</p>	<p>This has been raised with the Local paper and the fines levied are being reported but has not yet improved</p>		
<p>Public Space Safety <i>This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence.</i></p>	<p>ASB Group</p> <p>Alarms</p>	<p>The ASB coordinator reported a 45% decrease in the number of complaints received this year,</p> <p>SFR reported a 10% decrease in unwanted alarms this quarter</p>	<p>This is considered a real decrease since there is no evidence of displacement</p> <p>/</p> <p>.</p>	

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ARGYLL & BUTE COUNCIL

Bute and Cowal CPG

CUSTOMER SERVICES

Jan 2013

Cowal Transport Forum Exception reporting to Area Community Planning group

1. SUMMARY

1.1 The purpose of this Paper is to advise the Area Community Planning group of the main activities of the Transport Forum over the last few months

2. RECOMMENDATIONS

Area Community Planning Group Members:

- 2.1 Note the highlight/ exception reports from the Partnership meeting
- 2.2 Acknowledge the work of the group.
- 2.3 Consider whether there are any specific areas of work which the ACPG wishes the Transport Forum to consider developing further

3. DETAIL

3.1 The Cowal transport Forum is a strategic partnership group chaired by Cllr McNaughton with a brief to look at all aspects of transportation in the Cowal Area, this includes both ferry operations and leisure as well as roads issues such as the problems experienced at the "Rest And Be Thankful"

4. IMPLICATIONS

- 4.1 **Policy** Adoption of the proposal will assist in delivery and reporting of aspects of the SOA and the Community Plan
- 4.2 **Financial** None,

- 4.3 **Personnel** None
- 4.4 **Equalities Impact Assessment** None.
- 4.5 **Legal** None

For further information, please contact Shirley MacLeod, Area Governance Manager
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Cowal Transport Forum Exception Report

Theme	Task/Project	Issue and Actions	Comment	Outcomes/ Indicators
Roads Infrastructure <i>Includes trunk and private roads</i>	A83 – the rest	The transport forum remain very concerned about the Future plans for the Rest and Cllr Semple is being invited to the next meeting as lead councillor for transportation to consult . The forum is specifically concerned that the proposed convoy system will not work in the event of the main road being closed	The forum is active at several levels regarding this in a number	
Travel Safety <i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i>	Signage request Bus stop at Argardten West Coast motors	The forum has asked that several signs be considered by the various responsible agencies (Transerv, Council and transport Scotland) to both notify road users when there is an issue on the road (or ferries) The forum are working with the Forestry commission to promote the use of the path between the Ardgarten caravan site and the bus stop at the visitor centre in order to minimise the number of people putting themselves at risk by walking on the carriageway Provided an update re procedures for dealing with disruptive dangerous behaviour on the Bus	It is hoped that at least some of these will be taken forward by the relevant agencies as part of an integrated strategy re improving signage in Argyll	
Ferries	Ticket recognition Timetables/info	Both Argyll ferries and Western Ferries report that they are currently working on a mutual ticket recognition scheme The Forum is working with the Bus providers, the council and the ferry operators to ensure that adequate timetable information is available in the waiting rooms at either side of the Dunoon Gourock crossing		SFR Stats
Environmental issues	A83 land at top being purchased	It is hoped that the purchase of the land to allow the construction of the turning circle at the top of the rest will be completed shortly The Timber transport group are being invited to the next meeting to discuss future plans and road safety		

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